JENINE M. PROVIDENCE

JUNIOR UX DESIGNER

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PROFILE SUMMARY (WILLING TO RELOCATE)

Creative and detail-oriented Junior UX Designer with a strong foundation in storyboarding and visual design. Skilled at translating complex ideas into clear, engaging user experiences through intuitive wireframes and prototypes. Passionate about creating seamless interactions and user flows, with a focus on storytelling to enhance the overall user journey. Eager to apply design thinking and collaboration to building impactful digital experiences.

PROFESSIONAL SKILLS

Storyboarding	Prototyping
User Testing	Wireframing

TECHNICAL SKILLS

Figma	Adobe Creative Suite
Miro	Google Workspace

EDUCATION

Masters of Professional Studies / UX Design 2020 - 2022
Maryland Institute College of Art / Baltimore, MD

Bachelors of Science / TV & Film Studies 2014 - 2018
St. John's University / Queens, NY

UX EXPERIENCE

UX Design Intern Jan 2024– May 2024
PixelCraft Studios / San Francisco, CA (Remote)
- Collaborated with cross-functional teams to redesign a SaaS dashboard, creating wirefames and interactive prototypes in Figma that improved task completion rates by 25%.
- Conducted user research through surveys, interviews and usability testing; analyzed findings to inform data-driven design decisions and enhance user experience.
- Participated in agile sprints and design critiques, contributed to a shared component library and supported developer handoff with clear documentation.

UX Design Intern June 2023– Dec 2023
BrightPath Health / New York, NY (Hybrid)
- Designed mobile and web wireframes for a patient appointment system, reducing booking friction and contributing to a 15% increase in user engagement.
- Conducted competitor analysis and usability tests to identify key UX improvements; collaborated with developers to implement changes based on user feedback.
- Created design documentation and presented solutions to stakeholders, ensuring alignment with business goals and accessibility standards (WCAG 2.1).